



PRIVACY STATEMENT

VERSION 1.0

Introduction

Express car leasing is a trading style of National Fleet Services Limited. This privacy policy sets out how we will use and protects any information that you provide us either verbally, in writing or via our website

We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when dealing with us, then you can be assured that it will only be used in accordance with this privacy statement.

We may change this policy from time to time by updating this document.

In the UK, the main data protection legislation is the General Data Protection Regulation (GDPR).

You should check this page from time to time to ensure that you are happy with any changes.

About us

Express Car Leasing is a trading style of National Fleet Services Limited.

National Fleet Services Limited is a company registered in England and Wales under company registration number (3247145) whose registered office address is 15 Aston Court, George Road, Bromsgrove Technology Park, B60 3AL.

We are authorised and regulated by the Financial Conduct Authority (FCA) registered number (680691)

What we collect

- Personal details/ identity
- Address History
- Contact information
- Email address
- Employment History
- Income and Expenditure
- Market Research
- Product History
- IP Address Information
- Website cookie Data
- Due Diligence Checks
- Recorded phone calls
- Correspondence Records

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise our website according to your interests.

Sharing Information

Express Car Leasing are a credit broker and not a lender, so there will be other parties involved that will need access to your information including the finance company, third party providers and supplying dealerships.

When required by law we may share your information with other parties to meet legal requirements. We will also share your information where it is necessary, you will be consented beforehand.

Other parties include

- The lender
- The supplying dealership
- The vehicle manufactured
- Credit reference agencies
- Advertising and social media
- Where required by Law

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect.

How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

Links to other websites

Our website may contain links to other websites of interest. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website or in writing, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at sales@expresscarleasing.co.uk

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

Subject Access Request

You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee of £10 will be payable. If you would like a copy of the information held on you please write to 15 Aston Court, George Road, Bromsgrove Technology park, B60 3AL.

We will respond to you within once calendar month after we have received your SARs request.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at Express Car Leasing , 15 Aston Court, George Road, Bromsgrove Technology park, B60 3AL or sales@expresscarleasing.co.uk. We will promptly correct any information found to be incorrect.